



Available on our EG Series Electric Powered Lubricated Screw Air Compressors

Direct & Gear Driven EG Compressors - 11-250 KW

The world's first Life Time Air-End Warranty!

ELGI warrants that its product and the components of its products will perform the purpose and function for which they are designed and intended, for the periods of time indicated below when used, serviced and maintained in accordance with ELGI instructions and specifications. If an ELGI product or component of an ELGI product fails to perform as warranted, ELGI will, at its option, repair or replace the product or component of the product as indicated and upon the terms and provisions set forth below:

ELGI's UPTIME Assurance - Extended Warranty Policy is all about giving customers peace of mind offering extended warranty for critical compressor parts.

Warranty Coverage **[*Warranty excludes all filters and fluid (consumables)]**

Commissioning **[*Warranty void if commissioning data not sent within 30 days]**

Compressor Package	: 12 months from the date of start-up or 18 months from the date of shipment. Includes parts, labor & transportation (Condensate drains excluded).
Air-End	: LIFE TIME WARRANTY from the start; subject to adherence on the conditions as Detailed below. Parts and Labor are covered for first 120 months from the start-up or 126 months from the shipment from ELGI Factory, whichever is earlier. Parts warranty only thereafter. Air-End shaft seals and inlet valves are considered normal wear items and are covered for 12 months. Use of ELGI Air-Lube UT synthetic fluid and ELGI genuine parts is required. Compressors operating with Food Grade Lubricant are limited to 60 months of air-end warranty. *Warranty excludes all filters and fluid (consumables).
Main Motor	: 60 months from the date of start-up or 66 months from the date of shipment. Includes parts & labor. Prior to any repair or service on Electric Drive Motor, contact ELGI for authorization.
Cooler	: 60 months from the date of start-up or 66 months from the date of shipment, Includes parts & labor. In case of cooler failure, any loss of fluid is not covered.
Separator Tank	: 60 months from the date of start-up or 66 months from the date of shipment, Includes parts & labor. In case of tank failure, any loss of fluid or separator element(s) is not covered.
VFD	: 36 months from the date of start-up or 42 months from the date of shipment. Includes parts & labor.

UPTIME ASSURANCE

Parts : 120 days from the date of sale by authorized ELGI distributor or 12 months from the date of shipment from ELGI. * **This Excludes consumable parts in Air-End, Separator Tank, and Oil Cooler warranty instances.**

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Warranty Conditions

Warranty will be applicable only if:

1. Compressor must be installed as per ELGI'S recommended guidelines.
2. **Commissioning reports must be submitted 30 days from compressor receipt.**
3. Initial Start-up of compressor must be carried out by ELGI / ELGI'S Authorized Distributor.
4. A properly completed Commissioning Report form must be filed by an authorized ELGI Distributor within 15 days of actual start-up.
5. Customer must participate in ELGI'S free Oil Sampling Program every 2000 hrs.' or semi-annually whichever occurs first. **Samples to be done prior to oil changes.**
6. Use only ELGI'S genuine spares, consumables & lubricants at all times.
7. All repairs of a warranty nature must be completed by an authorized ELGI Authorized Distributor.
8. Maintenance instructions and schedule as detailed in ELGI'S Operation & Maintenance Manual must be followed.
9. The on-going servicing/maintenance of the compressor must be performed by knowledgeable technicians and we encourage the use of ELGI authorized personal. Customers that have sufficient resources for servicing the compressor must keep detailed maintenance logs and parts invoices available upon request from ELGI.
10. Compressor is to be preserved if kept idle for period longer than 6 months as per ELGI'S Operation & Maintenance Manual.
11. ELGI will pass along original manufacturers' warranty on parts not manufactured by ELGI.
12. For any warranty claim, all the terms of this warranty policy will apply without regard to the length of the applicable warranty.
13. Rotor shaft seals, inlet valves, and drains are considered normal wearing parts and are not covered under the Extended Warranty policy.
14. Condensate drains carry a 90 days parts only warranty.
15. The customer and/or ELGI distributor is obligated to keep all copies of maintenance records and proof of purchase of consumables or spare parts during the warranty period.
16. Customer may be asked to submit the following documents upon request by ELGI Compressors
 - i. Copies of Maintenance Logs
 - ii. Lubricant Sample Reports
 - iii. Proof of Purchase of ELGI genuine OEM parts and oil
17. Warranty claim forms must be submitted in writing within 30 days of the failure by the authorized ELGI Distributor.
18. ELGI reserves the right to repair or replace the part proved defective and request return of defective part for inspection within 30 days of such request. ELGI will pay the freight of parts it requests to be returned.
19. Extended Warranty Policy shall cover only parts as mentioned under scope of this document and not any other part.
20. Compressors used as rental equipment are specifically excluded from this warranty.



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Conditions that will Void or Invalidate the Warranty

1. Failure to abide by the warranty conditions unless otherwise given in writing by ELGI
2. Repairs carried out on the compressor unit without prior authorization by ELGI.
3. Nonconformity to ELGI operating instructions, specifications, guidelines, maintenance and service instructions.
4. Equipment conditions as a result of normal wear and tear, abnormal or unusually harsh operating conditions, negligent use of equipment, accidents and shipping damage.
5. If maintained/serviced by unauthorized personnel.

Limitation of Liability:

The benefits of this warranty shall be to the first owner or commercial user only and cannot be transferred.

ELGI shall not be liable for any loss of profit, loss of production, loss of income or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever.

In no event ELGI shall be liable for any claims or loss having a value higher than the original purchase price of the product.

ELGI reserves the right to alter or terminate the Extended Warranty program or any part for units not already covered by the Extended Warranty.

The warranty expressly set forth herein is the only warranty provided by ELGI with respect to its products and ELGI expressly denies and disclaims all other warranties, either expressed or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular purpose.

Force Majeure: ELGI is not liable for failure to perform the company's obligations if such failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo labor dispute, strike, lockout or interruption or failure of electricity or telephone service.